

DOCKET FILE COPY ORIGINAL

CC 94-129

**From:** Hank Black <hrb@p3.net>  
**To:** FCCMAIL.SMTPNLM("slamming@comments.fcc.gov")  
**Date:** 8/7/97 5:54pm  
**Subject:** Slamming ...

Hi,

By coincidence I read your article on slamming only minutes after getting off the phone with Bell Atlantic trying to report something that sounded like fraudulent "bill consolidation". Bell Atlantic kept giving me different Business office #'s to call until I finally got the recorded message that the office was closed. I wish they were more interested in protecting their customer's interests.

Here is what happened. Someone called, not too professional sounding, and asked to speak to the "phone bill owner" of the house. I was confused and asked what he meant. After a few minutes he got around to telling me that shortly my long distance carrier's bill would be mailed separate from my regional carrier's (the not too interested Bell Atlantic!) and it would be inconvenient for me. He started to tell me that he could make it so I would keep getting one bill when I (suspicious of the call) told him that it was fine if I got two separate bills. The caller then said my charges might be higher if I had two bills. I asked if he worked for Bell Atlantic and did not get a direct response. Then I said I'd call him back (thinking I'll check with Bell Atlantic first). He said he could call me back. When I indicated that I'd prefer to call him back - he said "have a good day" and hung up. Sounded like some kind of scam in the making, but the caller did not seem especially bright or "smooth".

If you could inform Bell Atlantic for me (maybe they are more willing to take notice of potential scams in which the caller implies they work for Bell Atlantic if the notice comes from the FCC instead of one of their customers!) I'd appreciate it.

Thanks,

- Hank Black  
Moorestown, NJ

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List ABCDE

3

Received: From [165.135.0.253] gatekeeper2.fcc.gov

By mail.fcc.gov (GroupWise SMTP/MIME daemon 4.11)

Thu, 7 Aug 97 17:50:23 EDT

Received: by gatekeeper2.fcc.gov; id RAA16477; Thu, 7 Aug 1997 17:51:25 -0400 (EDT)

Received: from p3.net(206.67.12.14) by gatekeeper2.fcc.gov via smap (3.2)

id xma016473; Thu, 7 Aug 97 17:51:17 -0400

Received: from rsxyhb.p3.net (xynjc2.p3.net [207.76.252.66]) by p3.net (8.6.12/8.6.12) with SMTP id RAA26995 for <slamming@comments.fcc.gov>; Thu, 7 Aug 1997 17:49:47 -0400

Message-ID: <33EA442D.71CE@p3.net>

Date: Thu, 07 Aug 1997 17:54:53 -0400

From: Hank Black <hrb@p3.net>

X-Mailer: Mozilla 2.02 (Win95; I)

MIME-Version: 1.0

To: slamming@comments.fcc.gov

Subject: Slamming ...

X-URL: <http://www.fraud.org/report.htm>

Content-Type: text/plain; charset=us-ascii

Content-Transfer-Encoding: 7bit

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From: Toby Atkinson <Toby@HAL-PC.org>  
To: "slamming@comments.fcc.gov" <slamming@comments.f...  
Date: 8/7/97 7:23pm  
Subject: Suggestion

It seems to me that a simple technological solution to the problem of slamming is available, without any government intervention.

The local phone companies should assign a PIN code number to every subscriber. They should not accept a change of long-distance carrier without the long-distance carrier providing the subscriber's PIN as evidence that they have spoken and received consent.

Regards

Toby Atkinson  
Voice Mail 508/366-3888 ext 3312

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Thu, 7 Aug 97 20:34:40 EDT

Received: by gatekeeper2.fcc.gov; id UAA18442; Thu, 7 Aug 1997 20:35:41 -0400 (EDT)

Received: from hal-pc.org(204.52.135.1) by gatekeeper2.fcc.gov via smap (3.2)

id xma018435; Thu, 7 Aug 97 20:35:16 -0400

Received: from fatman-83.hal-pc.org (fatman-60.hal-pc.org [209.16.28.60]) by hal-pc.org (8.8.5/8.6.9) with SMTP id TAA18138 for <slamming@comments.fcc.gov>; Thu, 7 Aug 1997 19:33:43 -0500 (CDT)

Received: by fatman-83.hal-pc.org with Microsoft Mail

id <01BCA369.1FF980F0@fatman-83.hal-pc.org>; Thu, 7 Aug 1997 19:35:56 -0500

Message-ID: <01BCA369.1FF980F0@fatman-83.hal-pc.org>

From: Toby Atkinson <Toby@HAL-PC.org>

To: "'slamming@comments.fcc.gov'" <slamming@comments.fcc.gov>

Subject: Suggestion

Date: Thu, 7 Aug 1997 18:23:59 -0500

MIME-Version: 1.0

Content-Type: text/plain; charset="us-ascii"

Content-Transfer-Encoding: quoted-printable

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**From:** "Regis B. Finley" <firebug@atlantic.net>  
**To:** FCCMAIL.SMTPNLM("slamming@comments.fcc.gov")  
**Date:** 8/7/97 9:46pm  
**Subject:** slamming opinions

I have not been a victim of slamming, however I know several people who have been.

I do not think it would be a good idea to do anything that would cause people a hassle when legitimately changing their phone company. That is not the appropriate point at which to solve the problem.

Phone companies that slam should not collect \*any\* money from their victims. Collecting the amount that the legitimate phone company would have been paid still leaves an incentive to slam. The most effective, and the only appropriate, way to stop the problem is to make it completely unprofitable. And the best way to make it completely unprofitable is to make sure that they don't receive a penny from the people they attempted to defraud.

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By mail.fcc.gov (GroupWise SMTP/MIME daemon 4.11)  
Thu, 7 Aug 97 21:47:16 EDT  
Received: by gatekeeper2.fcc.gov; id VAA19222; Thu, 7 Aug 1997 21:48:17 -0400 (EDT)  
Received: from unknown(207.30.198.84) by gatekeeper2.fcc.gov via smap (3.2)  
id xma019217; Thu, 7 Aug 97 21:48:15 -0400  
Received: (qmail 25919 invoked by uid 501); 8 Aug 1997 01:46:11 -0000  
Message-ID: <19970807214610.07756@defiance.atlantic.net>  
Date: Thu, 7 Aug 1997 21:46:10 -0400  
From: "Regis B. Finley" <firebug@atlantic.net>  
To: slamming@comments.fcc.gov  
Subject: slamming opinions  
Mime-Version: 1.0  
Content-Type: text/plain; charset=us-ascii  
X-Mailer: Mutt 0.75

CC 94-129

**From:** Gene Swank <aeswank@eee.org>  
**To:** FCCMAIL.SMTPNLM("slamming@comments.fcc.gov")  
**Date:** 8/7/97 10:11pm  
**Subject:** Slamming

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I am an independent representative for National Telephone & Communications, Inc. Several of my customers have been slammed by AT&T and GTE. There should be safeguards required before an account can be changed by anyone and those cases in which it occurs should be thoroughly investigated by the FCC. The individuals and company involved should be "heavily" fined and there should be jail time involved for the individual actually doing the switch.

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By mail.fcc.gov (GroupWise SMTP/MIME daemon 4.11)  
Thu, 7 Aug 97 22:11:47 EDT  
Received: by gatekeeper2.fcc.gov; id WAA19399; Thu, 7 Aug 1997 22:12:49 -0400 (EDT)  
Received: from omail.eee.org(163.150.12.1) by gatekeeper2.fcc.gov via smap (3.2)  
id xma019397; Thu, 7 Aug 97 22:12:22 -0400  
Received: from default (sbuser249.eee.org [163.150.10.249]) by omail.eee.org with SMTP (8.7.6/8.7.1) id TAA23432  
for <slamming@comments.fcc.gov>; Thu, 7 Aug 1997 19:10:06 -0700 (PDT)  
Message-ID: <33EA806A.2AF5@eee.org>  
Date: Thu, 07 Aug 1997 19:11:54 -0700  
From: Gene Swank <aeswank@eee.org>  
Reply-To: aeswank@eee.org  
Organization: EEE Linkup  
X-Mailer: Mozilla 3.01 (Win95; I)  
MIME-Version: 1.0  
To: slamming@comments.fcc.gov  
Subject: Slamming  
Content-Type: text/plain; charset=us-ascii  
Content-Transfer-Encoding: 7bit



CC 94-129

[REDACTED]

**From:** "Ken Farmer" <kenfarmer@technologist.com>  
**To:** FCCMAIL.SMTPNLM("slamming@comments.fcc.gov")  
**Date:** 8/7/97 11:19pm  
**Subject:** Slamming

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Dear Sirs:

My wife runs a small business and depends entirely on the telephone to receive appointments. She uses AT&T for long distance. A telephone representative called last month and, without identifying the company, told (not asked) her that her bills (local and long distance) were going to be "merged into one handy form". My wife assumed that it was a courtesy call from Southwestern Bell and forgot about it. When the bill came in she found that she had been switched to Sprint.

For your information. Thank you.

Sent per the National Fraud Information Center Web Site.

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Thu, 7 Aug 97 22:20:48 EDT  
Received: by gatekeeper2.fcc.gov; id WAA19494; Thu, 7 Aug 1997 22:21:49 -0400 (EDT)  
Received: from ren.globecomm.net(207.51.48.3) by gatekeeper2.fcc.gov via smap (3.2)  
id xma019489; Thu, 7 Aug 97 22:21:35 -0400  
Received: from p166 (slip166-72-198-108.tx.us.ibm.net [166.72.198.108]) by ren.globecomm.net (8.8.7/8.8.0) with  
ESMTP id WAA01116 for <slamming@comments.fcc.gov>; Thu, 7 Aug 1997 22:20:04 -0400 (EDT)  
Message-Id: <199708080220.WAA01116@ren.globecomm.net>  
From: "Ken Farmer" <kenfarmer@technologist.com>  
To: <slamming@comments.fcc.gov>  
Subject: Slamming  
Date: Thu, 7 Aug 1997 22:19:57 -0500  
X-MSMail-Priority: Normal  
X-Priority: 3  
X-Mailer: Microsoft Internet Mail 4.70.1161  
MIME-Version: 1.0  
Content-Type: text/plain; charset=ISO-8859-1  
Content-Transfer-Encoding: 7bit